GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3328
ANSWERED ON:16.03.2000
MISSING OF GOODS
RAM SHAKAL

Will the Minister of RAILWAYS be pleased to state:

(a) the details of goods booked by Railways were found missing during 1997-98, 1998-1999 and 1999-2000 so far State-wise and zone-wise;

(b) the reasons therefor and the amount paid against the claims therefor, State-wise; and

(c) the remedial measures being taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI DIGVIJAY SINGH)

(a) to (c): A statement is attached.

Statement referred to in reply to parts (a) to (c) of Unstarred Question No. 3328 by Shri Ramshakal in Lok Sabha on 16.3.2000 regarding missing of goods.

(a)to(c):- The statistics of claim compensation are not maintained State-wise. However, number of claims and amount paid on account of missing consignments due to loss, theft and pilferage zone-wise for the year 1997-98, 1998-99 and 1999-2000 (upto September1999) is as under:-
Amount in lakhs of Rs.

Railway	Period	Claims paid on account of loss and theft.		Claims paid on account of pilferage	
		No.of cases	Amount paid	No.of cases	Amount paid
Central	1997-98	3533	152.08	1979	29.61
	1998-99	3838	210.22	3054	51.13
	1999-2000	1816	89.62	1166	27.23
Eastern	1997-98	2310	203.72	4652	47.79
	1998-99	1995	181.81	12157	131.61
	1999-2000	1023	105.76	5557	79.82
Northern	1997-98	4717	329.57	4872	242.50
	1998-99	3489	244.74	2982	179.95
	1999-2000	1528	51.55	1042	208.68
N.E	1997-98	4694	83.00	203	8.60
	1998-99	2549	51.89	311	9.73
	1999-2000	1344	25.74	320	3.09

N.F	1997-98	1134	39.84	4053	260.79
1998-99	632	18.72	4016	236.42	
1999-2000	391	19.10	2640	158.11	
Southern	1997-98	729	82.88	269	9.47
1998-99	1184	109.39	134	5.95	
1999-2000	604	97.29	39	1.43	
S.C	1997-98	612	32.23	292	14.10
1998-99	609	55.59	199	7.58	
1999-2000	344	42.84	129	8.83	
S.E.R	1997-98	4993	135.50	3883	120.54
1998-99	4072	101.43	2655	97.41	
1999-2000	2189	55.49	1520	87.05	
Western	1997-98	2491	124.73	507	45.84
1998-99	2416	118.19	467	14.62	
1999-2000	1207	55.38	279	15.33	
Total	1997-98	25213	1183.55	20710	779.24
1998-99	20784	1091.98	25975	734.40	
1999-2000	10446	542.77	12692	589.57	

The reasons for missing booked goods are primarily improper packing, marking, labelling, criminal interference enroute, negligence by staff, overcarriage of goods, etc.

The following remedial measures are taken by the Railways to prevent missing goods: -

i) Escorting of trains is done as far as possible, for those trains carrying valuable consignments over vulnerable sections.

ii) Intensive beat patrolling in yards and other affected areas/sections.

iii) Joint checking at inter-change points to take stock of the condition of loaded wagons and their seals.

iv) Maintenance of close coordination between RPF, GRP and local police at various levels to apprehend criminals and receivers of stolen property.

v) Special study of specific schemes of traffic to localise the causes and places of thefts and pilferage and follow-up action thereon.

vi) Proper marking, addressing and labelling of packages to prevent them from going astray.

vii) Selecting commercially fit wagons for loading commodities.

viii) Introduction of detailed, rationalised loading programme on trunk routes.

ix) Insistence on provision of dunnage to protect flap doors of wagonload consignments of sugar, grains, pulses and oilseeds, etc.

x) Rivetting and locking of wagons carrying valuable goods as per extant instructions, so as to prevent wagon breaking.